

South Yorkshire Fire and Rescue

Corporate Performance Measures for 2019/20

LPI Number	Measure Description	
MAKING SOUTH YORKSHIRE SAFER AND STRONGER		
LPI 1.1	Number of Primary Fires	
LPI 1.2	Accidental Dwelling Fires	a) Number of accidental dwelling fires
		a)i) Severe
		a)ii) Minor
		b) Number of accidental fires that are cooking related
		c) i) Percentage of fires attended in dwellings where a smoke or heat alarm activated and raised the alarm
		c) ii) Percentage of fires attended in dwellings where a smoke or heat alarm activated and did not raise the alarm
		c) iii) Percentage of fires attended in dwellings where a smoke or heat alarm was fitted but did not activate
		c) vi) Percentage of fires attended in dwellings where a smoke or heat alarm was not fitted
		d) Number of fires confined to the room of origin.
LPI 1.3	Number of Fires in Non-domestic Premises	
LPI 1.4	Number of Fire Deaths and Injuries	1) All Fire Deaths
		a) Accidental Dwelling Fire Deaths
		2) All Fire Injuries
		a) Accidental Dwelling Fire Injuries
		i) ADF Injuries - Victim went to hospital, injuries appear to be serious
		ii) ADF Injuries - Victim went to hospital, injuries appear to be slight
		iii) Number of Persons where First Aid or Precautionary Checks were administered.

LPI Number	Measure Description	
LPI 1.5	Home Safety Checks (HSCs) Completed	d) Total number of Home Safety Checks completed
		e) Total number of HSC3s completed
		g) Number of Referrals from Safe and Well Partners
		h) Total number of Safe and Well Visits Completed
LPI 1.6	Special service incidents attended involving people (excluding RTCs)	i) Number of incidents attended (Excluding assistance to other agencies)
		ii) Assistance requested by other agencies
		iii) Number of people involved (Parts i and ii) (Fatalities, Injuries and Rescues at all incidents)
LPI 1.7	Arson Incidents	a) Primary Arson Incidents
		a) i) Deliberate Vehicle Fires (included in the Primary Arson Incidents)
		b) Secondary Arson Incidents
LPI 1.9	False alarms caused by automatic fire detection - non-domestic properties	
LPI 1.11	Number of times that the Yorkshire Ambulance Service (YAS) has requested assistance to gain access <i>(These occasions are included in the figure for LPI 1.6b)</i>	
LPI 1.12	Number of times that South Yorkshire Police (SYP) has requested assistance to gain access <i>(These occasions are included in the figure for LPI 1.6b)</i>	
LPI 1.13	Number of times that other agencies requested assistance to gain access <i>(These occasions are included in the figure for LPI 1.6b and exclude YAS and SYP)</i>	
STRIVE TO BE THE BEST IN EVERYTHING WE DO - We will work with others, make the most of technology and develop leaders to help us to become the very best at what we can be		
LPI 2.1	Dwelling Fires - Attendance Times	a) Percentage attendance at Dwelling Fires within 6 minutes
		b) Average time taken for call to alert
		c) Average time taken from the alert to the appliance leaving the station
LPI 2.2	RTC incidents attended by the Service	a). Total number of RTC incidents attended by the Service
		b). Number of Incidents involving extrications where persons are 'Medically or Physical Trapped'

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		c) Number of Deaths and Serious Injuries at RTC incidents attended by the Service	i) Deaths ii) Serious Injuries
LPI 2.3	Accident/injury frequency rate per 1,000 shifts/days worked - All Staff		
LPI 2.4	Accident/injuries at Operational Incidents	a) Accident injury frequency rate at operational incidents per 1,000 incidents	
		i) No lost time (minor) (New)	
		ii) Lost time up to and including 7 days (New)	
		iii) RIDDOR – More than 7 days lost (New)	
LPI 2.10	Accident / Injury Investigations	a) Percentage of minor accident / incident investigations completed, quality assured and closed within 1 month	
		b) Percentage of serious / major accident/incident investigations completed, quality assured and closed within 3 months	
LPI 2.5	Number of Operational Personnel currently qualified in National Resilience Capabilities	i) Mass Decontamination	
		ii) Detection, Identification and Monitoring Teams	a) Officers
			b) Support Crew
iii) High Volume Pumps			
LPI 2.7	Percentage of Time that Pumps are Available	i) Wholetime Pumps (New)	
		ii) On Call Pumps	
BE A GREAT PLACE TO WORK - We will create the right culture, values and behaviours to make this a brilliant place to work that is inclusive for all			
LPI 3.1	Proportion of working days/ shifts lost to sickness absence (all staff)	i) All Causes	
		a) Short-term (up to and including 28 days) (New)	
		b) Long-term (Over 28 days) (New)	
		ii) Muscular skeletal (including back)	
		iii) Reported Mental Health	

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		iv) Caused by Injury on Duty (New)
LPI 3.32	Staff satisfaction measured through the bi-monthly Pulse Survey (all staff) (New)	i) Percentage of staff completing the Pulse Survey
		ii) "I am happy at work" score
LPI 3.33	Efficient and effective recruitment processes (New)	i) Successful recruitment at first attempt
		ii) Time taken from recruitment to formal offer of appointment
LPI 3.34	Staff Turnover Rate (New)	
LPI 3.35	Completion of 3-yearly medicals (New)	
LPI 3.9	Percentage of Operational Personnel currently undertaking operational duties with BA Certification	
LPI 3.10	Percentage of Operational Personnel undertaking operational duties currently with Working at Heights Certification	
LPI 3.11	Percentage of Operational Personnel based at Swiftwater Rescue Stations that are Certified Swiftwater Rescue Technicians	i) Operational Crews <i>Aston (14 at the station)</i> (Amended)
		ii) Flexible Officers <i>(8 in total)</i>
LPI 3.12	Percentage of Current ERDT Drivers who are ERDT certified	i) Operational Crews
		ii) Flexible Officers
LPI 3.15	Percentage of Operational Personnel currently undertaking operational duties who are qualified in Immediate Emergency Care.	
LPI 3.17	Percentage of Officers who are currently in ticket for the Officer's Incident Command course	a) Level 1 (This used to be LPI 3.13)
		b) Level 2
		c) Level 3
LPI 3.19	Percentage of Operational Personnel undertaking basic water rescue training <i>(This is only applicable to the following stations - Adwick, Cudworth, Dearne, Rivelin & Thorne Fire Stations)</i>	
LPI 3.20	Percentage of Operational and Tactical Commanders who have completed JESIP (Joint Emergency Services Interoperability Principles) training	

LPI Number	Measure Description
LPI 3.21	Percentage of relevant personnel currently qualified in Institute of Occupational Safety and Health (IOSH)
PUT PEOPLE FIRST – <i>We will spend money carefully, use our resources wisely and collaborate with other to provide the best deal to the communities we serve</i>	
LPI 4.4	Budget Management – Projected and Actual outturn within +1% -2.5% of Original budget (including carry forward)
LPI 4.5	Minimum General Reserves – on target with risk assessment and should not fall below 5% of the original budget