



**South Yorkshire
FIRE & RESCUE**



South Yorkshire
POLICE



Joint Community Safety Department Overview



Introduction

This booklet aims to provide frontline staff with an overview of the services delivered by the Joint Community Safety Department (JCSD), along with the knowledge, support and tools that can be used to benefit our communities. The JCSD pools the expertise of dedicated SYP and SYFR Community Safety staff who undertake targeted activities in order to reduce vulnerability and demand.

Department Aim

Using the SYFR Integrated Risk Management Plan (IRPM) and the SYP Plan on a Page as a basis for joint working, the JCSD aims to:

1. Effectively target resources to support the most vulnerable in communities
2. Through early intervention and targeted prevention activities the JCSD, in partnership with others, will aim to reduce the demand across both services
3. Deliver a service which supports improved trust and confidence within communities

Employees within the JCSD are located across South Yorkshire, with many staff based at the Lifewise Centre in Hellaby, Rotherham.



Steve Helps

Head of the Joint Community Safety Department

shelps@syfire.gov.uk



The Lifewise Centre

The Lifewise Centre is a partnership between South Yorkshire Police, South Yorkshire Fire & Rescue and South Yorkshire Safer Roads Partnership.

The centre is located at **Kea Park Close, Hellaby Industrial Estate, Rotherham, S66 8LB** and is contactable on **01709 832 455**.

Lifewise Centre

The Lifewise Centre at Hellaby is a unique facility in that it is South Yorkshire's only interactive safety centre, featuring a life like set, including a street scene, pub, functional CO-OP shop, Magistrates Court with cell, working pedestrian crossings, café, homes, park and a bus provided by First Bus.

Crucial Crew

Located at the Lifewise Centre, Crucial Crew is a partnership initiative offered to every year 6 pupil within mainstream school, as well as alternative learning providers across South Yorkshire.

The initiative, which is specifically tailored to the audience, allows children to take part in scenario-based activities designed to equip them with skills and knowledge to make informed decisions in everyday situations. It is aimed at keeping young members of the community safe, deterring them from becoming involved in criminal or anti-social behaviour and preventing them from becoming victims of crime.

Crucial Crew is supported by the JCSD partners including First Bus, South Yorkshire Safer Roads Partnership, St John Ambulance and Magistrates in the Community.

For more information email crucialcrew@southyorks.pnn.police.uk or call the Lifewise Centre on **01709 832 455**



Bespoke Events

Although Crucial Crew is held daily during term time, there is plenty of opportunity to hold bespoke events for young people and adults. The events are developed according to the needs of individual groups, but inputs may include online safety, fraud and scams, home safety, arson, road safety, anti-social behaviour, crime prevention, hate crime and crime and consequence. Visits can be designed as a safety awareness event or intervention.

For more information contact the Lifewise Centre on **01709 832455** or email lifewise.booking@southyorks.pnn.police.uk

Safer Roads Partnership

The South Yorkshire Safer Roads Partnership deliver a number of events at the Lifewise Centre for businesses, community groups and groups of drivers. First aid training for motorcycle riders in the form of *Biker Down!* is also available.

For more information on the training and inputs on offer from South Yorkshire Safer Roads Partnerships, please visit www.sysrp.co.uk or email enquiries@sysrp.co.uk

Prevention and early intervention resources

There are a number of programmes and activities on-going across both organisations, which you may be able to use in order to offer support to the most vulnerable within our communities. An overview of these resources is below.

SYFR Hotline

The SYFR Hotline provides members of the public and partner organisations with a single point of contact regarding fire related services and ensures referrals for Home Safety Checks are effectively processed. This team is located at South Yorkshire Fire & Rescue headquarters (197 Eyre Street, S1 3FG) – **0114 253 2314**.

Home Safety Checks (HSCs)

HSCs, carried out by Firefighters, Fire Community Safety Officers (FCSOs) and fire volunteers, are targeted at the most vulnerable members of the community to provide advice on safety in the home and what to do in the event of a fire. As part of these checks smoke alarms and heat alarms are fitted free of charge if required and occupants are provided with information on how to keep them fit for purpose.

Members of the public can book a visit by filling in the online form on South Yorkshire Fire & Rescue's website under 'Safety Advice'. If the individual qualifies for a visit, a SYFR colleague will be in touch to arrange this. Alternatively, members of the public can book a visit by calling the SYFR Hotline – **0114 253 2314**. A text line is also available for deaf and hard of hearing communities – **07776 225 696**



Home safety technology

We have a variety of specialist equipment available within the JCSD that can be used within the homes of people who have disabilities, depending on individual circumstances. This includes specialist smoke alarms for those who are deaf or hard of hearing, heat alarms, misting equipment and flame retardant apparatus that can be installed to reduce the risk of accidental house fires.

Registering for this equipment can be done by visiting South Yorkshire Fire & Rescue's website under '**Safety Advice**' > '**Information for people with disabilities**' or by contacting the hotline on **0114 253 2314**.

Safe & Well partnership scheme

The JCSD are committed to making South Yorkshire safer and stronger and have a duty to promote fire safety, particularly to those who are the most vulnerable or experience barriers in accessing our services.



The Safe & Well Referral Partnership Scheme aims to improve how the JCSD and local organisations work together to effectively identify and reduce hazards for people most at risk.

A Home Safety Check includes specific advice on reducing fire risks, tailored escape plans and installation of resources including smoke alarms where required. Individuals can also be signposted to other partner agencies for additional support.

A Safe & Well visit includes advice relating to the wider health and wellbeing agenda, such as healthy aging, fall prevention and crime prevention tips. This is currently aimed at residents aged 65 years and over.

Further information about the scheme can be found at www.syfire.gov.uk or by contacting the Safe & Well team on safeandwell@syfire.gov.uk

Health and Wellbeing activities

The JCSD does lots of work in local communities to help people lead healthier lives. Some of our work to support health related initiatives in South Yorkshire include:

- Health and wellbeing messages incorporated into all of our school education packages
- Memory cafes and healthy walking clubs hosted at our fire stations, for those living with dementia and their carers
- A slipper swap programme in order to reduce slips, trips and falls amongst older people
- Safe & Well visits

Further information on the work we do can be found on South Yorkshire Fire & Rescue's website under '**Safety Advice**' > '**Safe & Well**' > '**Health and Wellbeing**'

Neighbourhood Watch

South Yorkshire Police support Neighbourhood Watch schemes across South Yorkshire to provide crime prevention advice and raise awareness of emerging crime trends to reduce crime and disorder.



General information about the national Neighbourhood Watch Network can be accessed online via the Neighbourhood Watch Network website.

Volunteers, Cadets and Specials

Both SYP and SYFR offer opportunities for those wishing to volunteer their time to work with members of our local communities.

Volunteers

Volunteers play a valuable supporting role to our existing community safety teams and in helping to deliver safety messages at our Lifewise Centre.

Through this work volunteers gain valuable experience and skills, which can be used to assist in their applications for future paid employment.

More information about becoming a volunteer can be found under the volunteer section of each organisations' website:

Police – South Yorkshire Police's website under **'Join Us' > 'To be a volunteer with SYP' > 'To be a volunteer'**

Fire – South Yorkshire Fire & Rescue's website under **'Find a Job' > 'Volunteering'**

Fire Cadets

Selected fire stations across South Yorkshire welcome fire cadets aged 13-17 to learn firefighting skills and techniques. The Fire Cadet programme aims to educate, raise awareness and provide skills in leadership, time management and personal confidence, and is supported by a BTEC qualification.

Further information about Fire Cadets can be found on South Yorkshire Fire & Rescue's website under **'Find a Job' > 'Volunteering'**.



Police Cadets

South Yorkshire Police recruit cadets, aged 15-17, during April each year. The Police Cadet Scheme offers a range of both practical and classroom based activities with the aim of providing skills in leadership, communication and teamwork, whilst giving an overview of the various roles within the police. Cadets are also encouraged to support community engagement and various operational activities, and given the opportunity to complete a BTEC qualification in teamwork and personal development.

Further information about Police Cadets can be found on South Yorkshire Police's website under **'Sign up' > 'To volunteer with SYP' > 'To be a cadet'**. You can also request the support of cadets as a resource for your team by emailing Cadets@southyorks.pnn.police.uk

Special Constabulary

Special Constables are volunteers with the same powers as regular officers who work alongside frontline colleagues within the force. Special Constables are based at operational police stations and within the Operational Support Unit (OSU).

Special Constables bring key benefits to the force as they often work in the communities in which they live, providing them a with unique insight into the needs of the community and wider public, as well as allowing them to utilise skills from their day jobs. Special Constables are part time and must provide a minimum of 16 hours per month.

Information about the roles and responsibilities of Special Constables are published on South Yorkshire Police's website under **'Sign Up' > 'To volunteer with SYP' > 'To be a Special Constable'**.

Contact information

To request the support of volunteers as a resource for your team, please contact the relevant volunteer co-ordinator:

Police
SYPVolunteers@southyorks.pnn.police.uk
Fire
volunteers@syfire.gov.uk

More information about becoming a volunteer can be found under the volunteer sections of each organisations' websites:

Police
www.southyorkshire.police.uk
Fire
www.syfire.gov.uk

Engagement and education initiatives

Initiatives delivered by the JCSD aim to equip children, young people and adults from all communities with the knowledge and skills to keep themselves safe or make informed choices in everyday situations.

Mini Police

Mini Police is a positive community engagement project delivered to year 5 and year 6 pupils in South Yorkshire over an academic school year.

Selected pupils become Mini Police Officers and receive training on a number of safety inputs. The Mini Police will then deliver the messages to the rest of the school. The Mini Police Officers will also organise their own community engagement events and will be rewarded for their hard work at the end of the school year.

For more information email lifewise.booking@southyorks.pnn.police.uk



Guns and Knives

The Guns and Knives initiative is currently offered to all secondary schools and alternative learning centres.

The main aim is to equip young people with the knowledge to understand the effect and consequences that carrying a weapon can

have on themselves, their friends, their family and the wider community.

For more information email lifewise.booking@southyorks.pnn.police.uk



Prince's Trust Team Programme

The Prince's Trust Team programme is a 12-week personal development programme for young people aged 16-25.

It aims to improve confidence and motivation by providing young people with the relevant skills required to move into employment, education, training, volunteering or apprenticeships. The nationally recognised qualification involves community-based projects, work placements and a residential week.

The programme is delivered by the JCSD team members in Barnsley, Rotherham and Sheffield.

Find out more by emailing princestrust@syfire.gov.uk

H16HWAY

The road safety package 'H16HWAY' has been developed for Year 10 students to provide young people with the tools and advice to help keep them safe on the roads. The package covers a number of road safety topics such as pedestrians and cyclists.

For further information about the package and how the service can be booked, contact South Yorkshire Safer Roads Partnership enquiries@sysrp.co.uk / 01709 832455 and ask for the Safer Roads office.



Young Driver Safety

In conjunction with the Safer Roads Partnership, a range of road safety education and training initiatives are available to provide information and practical advice to enable young drivers to improve their skills and protect their friends when out of the roads. This includes classroom presentations, 360° experience technology, driving theory and hazard perception

sessions. E-learning and in car training to help young people become better drivers are also available.

Further details about young driver safety and the programmes on offer can be found on the Safer Roads Partnership website www.sysrp.co.uk, by contacting 01709 832455 or by emailing enquiries@sysrp.co.uk

Achieving Respect and Confidence (ARC) programme

The ARC programme aims to highlight the consequences of anti-social behaviour through an intensive one week work experience course. It is designed to develop and instill discipline, encourage team building, increase fire safety awareness and provide young people with valuable life skills.

The course is specifically aimed at young people who have offended, are at risk of offending or have been victims of crime.

For more information about the programme please contact 01709 832455.



Play it Safe

Play it Safe is an animation programme designed to help deliver safety messages to young children aged 7-8. The animation includes safety messages regarding smoke alarms, fire safety in the home, escape plans, bedtime routines, how to make an emergency call, fire drills, bonfire safety, road safety, water safety and health related messages.



The interactive DVD is taken into all schools in South Yorkshire and is shown alongside a fun-packed presentation by JCSD staff.

Heat of the Moment

DVD-based

Heat of the Moment is part of a fire safety education programme, commissioned by the National Community Fire Safety Centre, which encourages young people to understand the consequences of irresponsible behaviour and take responsibility for their actions. This programme, delivered in schools across South Yorkshire, is aimed at educating young people aged 11-14 about fire safety and the dangers of arson and hoax calls.

For more information, please contact South Yorkshire Fire & Rescue at **lifewise.booking@southyorks.pnn.police.uk**

Internet safety and social media

Advice on staying safe online is offered to all primary and secondary schools, as well as other educational providers such as PRU and SEND schools.

This advice, tailored to meet the needs of the audience, covers a range of topics from online bullying, sexting and social media security.

Further information on these education initiatives is available by contacting the Lifewise Centre on **01709 832455**.



Community initiatives

Working in partnership with a number of other organisations, the JCSD promote and offer bespoke events, targeted and specialist safety, and education and rehabilitation interventions.

Think Family

Think Family is a family advice and awareness session for young people who have been experimenting or playing with fire and have been referred by parents or guardians.

The JCSD can arrange to visit the family home to complete a home safety check and deliver a session plan, which builds on and reinforces the fire safety messages delivered in schools.

The session involves all members of the household including the child who has been referred. The session includes the identification of potential fire risks around the home, the consequences of playing with matches and lighters, the importance of a bedtime routine, the creation of a fire escape plan and what to do in the event of a fire.

Parents and guardians wishing to make a Think Family referral can do so by calling **0114 253 2314**.



Community Safety Accreditation Scheme (CSAS)

CSAS is a voluntary scheme that allows Chief Constables to accredit members of the community working in roles that have limited powers and contribute to maintaining public safety.



Within South Yorkshire, the CSAS programme currently includes Meadowhall security staff and other local authority partners.

Further information on each of the community initiatives can be ascertained by contacting the Lifewise Centre on **01709 832455**.

If you have any questions about the information in this booklet, or would like to find out about the other services offered by the department, please contact a member of the team using the information below.

Head of Joint Community Safety Department

Steve Helps – shelps@syfire.gov.uk

Deputy Head of Joint Community Safety Department

Simon Dunker – sdunker@syfire.gov.uk

South Yorkshire Police Community Safety Manager

Margaret Lawson – Margaret.Lawson@southyorks.pnn.police.uk

South Yorkshire Fire & Rescue Community Safety Team Leader

Amanda Thompson – AXThompson@syfire.gov.uk

South Yorkshire Safer Roads Partnership Manager

Joanne Wehrle – Joanne.Wehrle@southyorks.pnn.police.uk

You can also book an event by contacting the Lifewise Centre on **01709 832455**, or emailing Lifewise.booking@southyorks.pnn.police.uk



To keep up to date on the activity of the JCSD you can also sign up to our newsletter by emailing press@syfire.gov.uk or SYP alerts by visiting www.southyorksire.police.uk/sign-up/syp-alerts/