

# FIRE SUPPORT VOLUNTEERS



South Yorkshire  
Fire & Rescue

WORKING FOR A SAFER  
SOUTH YORKSHIRE

## VOLUNTEER CHARTER

Volunteering is freely undertaken and not for financial gain; it involves the commitment of time and energy for the benefit of society and the community.

Volunteers are deployed to perform roles that either:

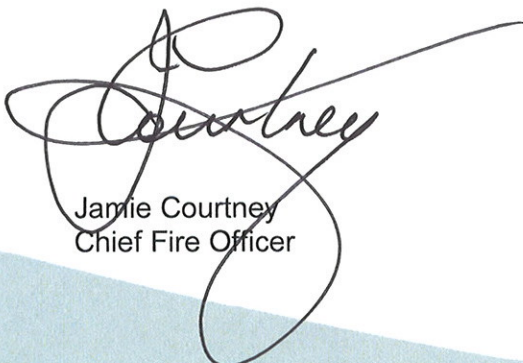
- Enhance our services by adding value to the services already performed, or
- Free up time for staff, to allow them to perform work, which may be more productive, and which their skills and training are essential.

**South Yorkshire Fire & Rescue Fire Support Volunteers will not be used to replace staff or undercut their pay and conditions of service.**

Roles should be identified before any recruitment takes place so that volunteers can be matched with a suitable task promptly. When designing a volunteer role, the following should be taken into consideration.

- Roles should enhance, compliment and support those of paid staff and add value
- Volunteers will not be used to replace paid staff
- Roles should improve/enhance the service received by the public
- There should be a link between the volunteer role and South Yorkshire Fire & Rescue priorities so that the role has meaning and purpose.

A role profile will be drawn up for all roles and a copy given to the volunteer when they first start. Staff within the department will also be given a copy. This ensures that both volunteers and staff know the boundaries in which they are operating.



Jamie Courtney  
Chief Fire Officer