

# A guide for our partners

Your referral code is SW \_\_\_\_\_

## Do you know someone at risk from fire?

*Someone is considered more at risk of fire if they:*

- Are over 65 years of age
- Live alone
- Have a physical or learning disability
- Have a sensory or cognitive impairment, inc. dementia or memory loss
- Take any medication that may affect their ability to escape from a fire
- Have a mental health illness
- Have substance or alcohol dependency
- Are a smoker
- Are unable to protect themselves from harm for any reason

## Risks to consider when referring someone for a Home Safety Check (HSC)

- Lack of working smoke alarms on each level of the property

- Resident/s over the age of 65
- Immobility affecting the ability to escape in a fire
- Occupier lives alone
- Overflowing ashtrays or cigarettes discarded around the property
- Burns to the person, clothing, bedding, carpets or furniture
- Evidence of substance and/or alcohol misuse
- Unsafe cooking practices e.g. chip pan or cookers being left on unattended
- Evidence of overloaded plug sockets/adaptors
- Hoarding behaviours, severe clutter and/or fire loading of flammables
- Resident with a hearing or visual impairment (without specialist smoke alarm)
- Unsafe home oxygen use e.g. smoking alongside use of home oxygen
- Residents targeted by arson attack/ threat of arson or fire related Hate Crime
- Fire setting activity within the household
- Air-filled pressure relieving mattress user

For further information please visit our website:  
[www.syfire.gov.uk/safe-well](http://www.syfire.gov.uk/safe-well)  
Email: [safe&well@syfire.gov.uk](mailto:safe&well@syfire.gov.uk)  
**Taking action now can save lives**



**South Yorkshire  
FIRE & RESCUE**



## How to make a referral

1. **Please explain any immediate risks** to the individual and take any possible steps to reduce the risk.
2. **Obtain consent** for you to contact the fire service to make a referral (refusal may need to be considered as safeguarding).
3. **Call our hotline** on **0114 253 2314** and pass the referral on, giving the following details;
  - Your organisations SW referral code
  - Your name & organisation's contact details
  - House holder details, including full address
4. Alternately, **complete a Safe & Well Professional Concern of Fire Safety referral form** and return to **cfsadmin@syfire.gov.uk**.



**Safe & Well**

TOGETHER WE CAN MAKE A DIFFERENCE

For further information please visit our website:  
**[www.syfire.gov.uk/safe-well](http://www.syfire.gov.uk/safe-well)**  
Email: **[safe&well@syfire.gov.uk](mailto:safe&well@syfire.gov.uk)**  
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